



Marriott International, Inc.
Corporate Headquarters

Marriott Drive
Washington, D.C. 20058

William R. Tiefel
Vice Chairman
Marriott International

January 6, 1999

Harvey Jones
J W Marriott Hotel
1331 Pennsylvania Avenue Nw
Washington, DC 20004

Dear Harvey:

The outstanding service you deliver to our guests has prompted Club Marquis member, Mark Leggett, to submit a note of praise on your behalf. I'd like to thank you for your efforts to please our customers by presenting you with the enclosed Service Award Seal.

The fact that you've been recognized before for making guests feel special shows that you've made personalized service not the exception, but the rule. Dedication to this degree is a tremendous source of pride to us, as it obviously is to you. Your example is what keeps our guests coming back, and what elevates Marriott to the forefront of the hospitality industry.

I thank you--and congratulate you--once again. We are fortunate to have associates like you carrying on the Marriott tradition of excellence.

Sincerely,

WRT:kek